

EasyTech Policies

Licensed Students

Policy: Licensed students are not transferable during the license period, per the Master Services Agreement paragraph 2.1.1, i.e. schools can not swap out students for other students regularly throughout the year.

License Overages

Policy: Paraphrasing Master Services Agreement paragraph 3, *Customer may create additional Login Codes for new Students and Teachers who join a School during Service Period provided they don't exceed Number of Students authorized by Order Details Confirmation. Customer is responsible for securing Login Codes, restricting their use to Authorized Students, and notifying Learning.com of unauthorized use.*

License Extensions (and extensions of Evaluations)

Policy: In accordance with the Master Services Agreement and Order Details Confirmation, EasyTech licenses can not be extended beyond terms of license.

Deletion of Data:

Policy: All account data will be deleted 90 days after expiration if no renewal is received.

Teachers Using EasyTech as Students

Policy: Only teachers of licensed EasyTech students should have access to EasyTech content as students. Master Services Agreement paragraph 3, Login Codes – *...Each Teacher will have access to the library of available Student lessons.*

Master Services Agreement and ODC

Policy: All accounts must have an Master Services Agreement agreed to by Customer along with Order Details Confirmation stipulating terms of authorized access to EasyTech.

Parent/Community Access to EasyTech

Policy: Learning.com allows parents of licensed students to access EasyTech through untracked classes only.

Customer Support

Policy: Per the Order Details Confirmation, *"Learning.com will provide support in the use of the Service by telephone and e-mail during Learning.com's regular business hours (5am-5pm PT). Customer will provide name of 1 person per School who can contact Learning.com for such support (the 'Authorized Support Contact')"*. Learning.com will allow for a second contact at each school to be designated as a back-up for support as well.