



## ***Important Notice about BCBSF ID Cards***

If you have not received your identification cards by October 1<sup>st</sup>, please note the following two ways to verify coverage:

- If you are a current member on the BCBSF plans through the School Board, you may use your current BCBSF ID card for verification of coverage. Please advise the provider's office that though your benefits may have changed beginning January 1, 2011 due to an Open Enrollment election you made, your group number and identification number did not change. The provider's office can verify your benefits by contacting the provider information line at 1-800-727-2227, or general customer service at 1-800-664-5295, or by checking on-line through their provider tool called Availability.
- You may also log on to [www.myblueservice.com](http://www.myblueservice.com) to request a replacement ID card. However, if you have not registered previously, are new to the plan or do not have your current identification number; please call customer service at 1-800-664-5295. Customer service will provide you with your identification number which will allow you to register. After logging in click on the drop down to "Select a task...". This page will allow you to both request a replacement ID card and to print a temporary ID card.