

Take full advantage of your prescription drug benefit 6 important features to help you get the most from your plan

1) Your prescriptions receive a safety check

Our investment in technology allows us to work with your doctor and pharmacist to help ensure you receive safe prescription drug care. With every medication order, one of approximately 2,000 Medco pharmacists taps into our sophisticated computerized system to guard against a variety of potential problems, such as drug interactions. When you submit a completed Health, Allergy & Medication Questionnaire to Medco, we can also help protect you from allergic reactions. We send the information you provide to your participating retail pharmacy. These safeguards help ensure you receive the right medication, in the right amount, at the right time.

2) Savings and convenience are in the mail

With the Medco Pharmacy, you can save money not only on medication but also on gas by avoiding monthly trips to the drugstore. Join more than 6 million Americans who enjoy the savings and convenience of receiving up to a 90-day supply—for one mail-order payment.* You'll also have full access to Medco specialist pharmacists, who are specially trained in the medications used to treat chronic conditions, including diabetes, high blood pressure, and high cholesterol.

3) There's a nationwide network of retail pharmacies

When you need to take a medication for a short time (such as an antibiotic), Medco offers a network of more than 50,000 chain and neighborhood retail pharmacies. To locate a participating

retail pharmacy near you, visit medco.com[®] or call Member Services.

4) Online services are at your fingertips

More than ever, people take an active role in their healthcare. You can too. Visit us at www.medco.com, where you have virtually instant access to details about your prescription benefit, health and wellness information, and My Rx Choices[®], our online tool that can identify lower-cost alternatives to your medication. Plus, you can easily order refills of your mail-order prescriptions, check the status of your orders, and review your prescription history.

5) Medco Member Services is ready to help

Our representatives use the most advanced information systems available today to resolve more than 90 percent of inquiries on the first call. Through Member Services, you can obtain account information, refill prescriptions using our automated system, arrange to pay with a credit/debit card or e-check, and more. Our toll-free Member Services phone number is on your prescription drug ID card and your mail-order prescription bottle. There are also special support services for the blind and hearing-impaired.

6) Medco pharmacists are available anytime

All Medco pharmacists, including our specialist pharmacists, are available anytime, day or night to speak with you about your medication. Through the Medco Pharmacy, you'll also have the support of specialist pharmacists, who raise the level of personal care. If you have a chronic condition, such as cardiovascular disease, asthma, cancer, or multiple sclerosis, you can consult a Medco pharmacist who specializes in the medications used to treat your condition—and who has the time to speak with you about them. To speak with a specialist pharmacist, ask the Member Services representative to transfer you to a pharmacist who handles your specific condition.

**Varies based on your plan.*