

**Horizon Health EAP Services
for
Polk County Schools**

Benefits at a Glance

Confidential consultation and resource services at no cost to you!

EAP Services

Toll-Free Number – (800) 272-7252

Immediate access to EAP benefits (diagnostic interview plus up to 6 counseling sessions)

24-hour, 365-day Telephonic Assessment and Triage

Immediate assistance from a qualified Member Advocate

Face-to-Face Counseling Sessions

Available to all employees, dependents, and household members

Financial Consultation

- Free 30-minute, telephonic initial consultation with a financial counselor on: credit counseling, debt and budgeting assistance, retirement planning, and tax questions
- Local referrals
- Web access

Legal Consultation

- Free 30-minute, telephonic or face-to-face consultation with a network legal provider—One per legal issue, per year—unlimited issues per year
- Free 30-minute telephonic or face-to-face consultation with a network mediator and 25% rate discount for subsequent hours
- Simple will preparation
- 10% discount for telephonic and online assistance with legal documents

ID Theft Consultation

- Free 60-minute consultation with a highly trained Fraud Solution Specialist™
- Specialist assists employees with restoring their identity and good credit
- Free “ID Theft Emergency Response Kit” provided
- Specialist disputes fraudulent debts due to ID theft
- Counselor follows up with the member and monitors progress

Work/Life Online EAP Services

www.horizoncarelink.com

login: PCS password: PCS

- Child and Elder Care Searches
- Public and private school searches
- College search and tuition financing research tools
- Adoption resources
- Veterinarian and pet care searches
- Psychological health resources
- Assessments and wellness resources
- Health and fitness club searches
- A credit card rewards program offering savings at national merchants & discounts at local restaurants.
- Mortgage discount program