

## Problem:

**NOTE: This is an advanced troubleshooting technique, and should ONLY be used if your issue is one of these:**

Computer boots to a blank screen with a flashing cursor

Computer boots to a screen that says "/etc/private/master.passwd: no such file or directory"

**Solution:** Follow and type the commands **EXACTLY** as they appear in red (including spaces, hyphens, and any other characters in red)

1. Start up in single-user mode by pressing and holding Apple S
2. Type: `mount -uw /`
3. Press Return
4. Type: `ln -s /private/etc/ etc`
5. Press Return
6. Type: `mv /var /var.delete`
7. Press Return
8. Type: `ln -s /private/var var`
9. Press Return
10. Type: `ls -l | grep ">"`

note: the character before the grep is a pipe character ("|"), which is usually located above the Return key.

11. Press Return

Look for these two items in the output on the bottom:

`private/etc`

`private/var`

If any of these aren't present, repeat the necessary steps above until they are.

12. Type `reboot`
13. Press Return