

OUTLOOK FORMS CANNOT BE DISPLAYED

If any of your users have problems opening any of the forms in Outlook:

Microsoft recommends that you use the Clear Cache method. To do this, follow these steps:

1. On the **Tools** menu, click **Options**, and then click the **Other** tab.
2. Click **Advanced Options**.
3. In the **Advanced Options** box, click **Custom Forms**.
4. In the **Custom Forms** box, click **Manage Forms**.
5. In the **Forms Manager** box, click **Clear Cache**.