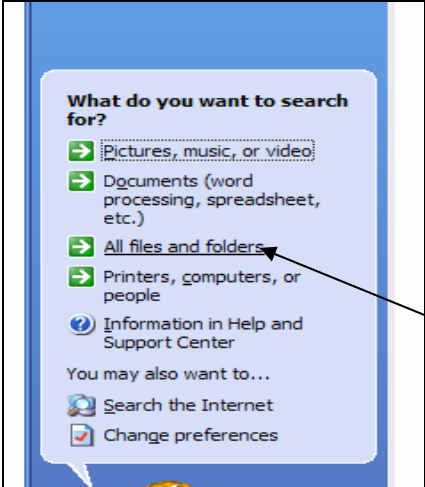
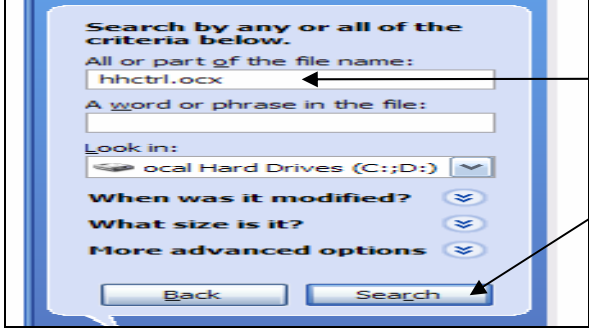
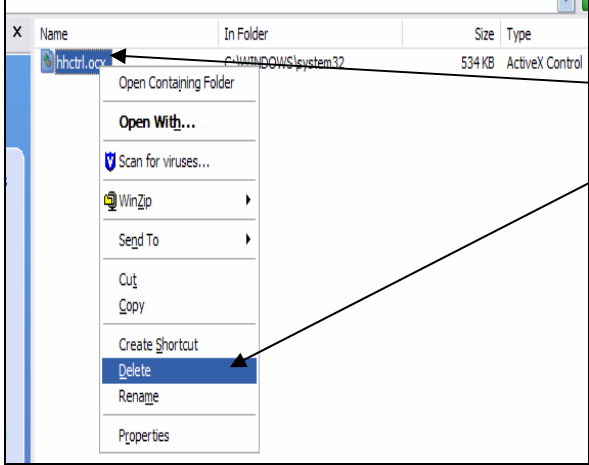
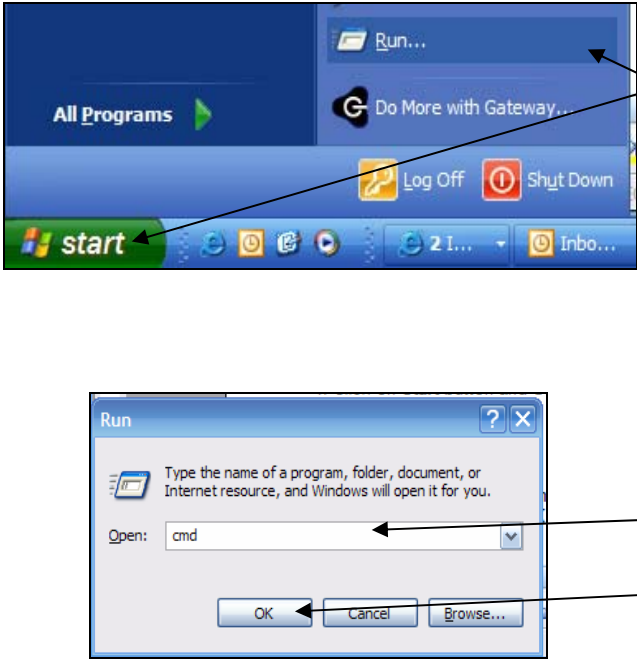
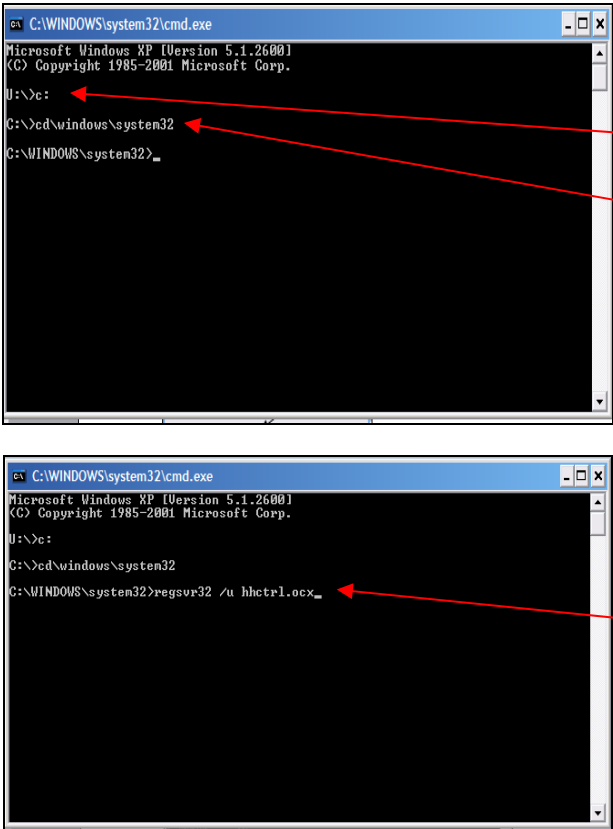
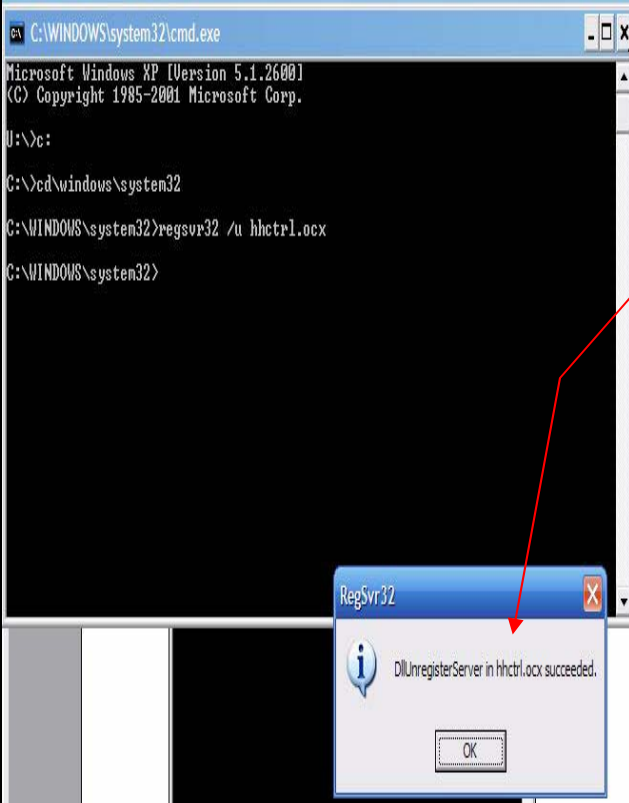


EleGrade Install - System files are out of date and wants to replace them.

Steps	Screen Displayed	Procedures
1	<p>MAKE SURE all of your Windows Updates are current. Uninstall any previous EleGrade program or files.</p> <p>Reboot the computer before starting the following.</p> 	<p>Problem. When installing EleGrade on a Windows 2000 or XP machine, Setup says that some of the system files are out of date and wants to replace them. You answer yes, Setup updates the files and then wants to reboot the system. You let it reboot the system and then you run Setup to continue the installation. The same message comes up about system files being out of date and prompts you to replace them. This happens every time you run Setup.</p> <ul style="list-style-type: none"> Click on the START button and Select SEARCH. Select All Files and Folders
2	 	<ul style="list-style-type: none"> Enter hhctrl.ocx in search in or look in C:; D) Press Search button Right Click hhctrl.ocx Select Delete (NOTE: FILE LOCATION AND NAME) On some machines the windows directory might be “windows” or “winnt”. Close SEARCH window <p>Note: on some machines “delete” worked and on other machines, moving the file from windows/systems32 to the Windows TEMP folder worked.</p>

EleGrade Install - System files are out of date and wants to replace them.

Steps	Screen Displayed	Procedures
<p>3</p>	<p style="text-align: center;">SECOND STEP</p> 	<p style="text-align: center;">SECOND STEP</p> <ul style="list-style-type: none"> • Click on Start button • Select Run <ul style="list-style-type: none"> • When the window opens <i>Type cmd</i> • Press OK
<p>4</p>		<p>When the COMMAND PROMPT window appears...</p> <ul style="list-style-type: none"> • <i>Type C:</i> • <i>Press Enter</i> • <i>Type cd\windows\system 32</i> (For XP machines, the command line might be <i>cd\winnt\system32</i>) • <i>Press Enter</i> <ul style="list-style-type: none"> • <i>Type regsvr32 /u hhctrl.ocx</i> • <i>Press Enter</i>

Steps	Screen Displayed	Procedures
5	 <p>The screenshot shows a command prompt window titled 'C:\WINDOWS\system32\cmd.exe'. The text inside reads: 'Microsoft Windows XP [Version 5.1.2600] (C) Copyright 1985-2001 Microsoft Corp. U:\>c: C:\>cd\windows\system32 C:\WINDOWS\system32>regsvr32 /u hhctrl.ocx C:\WINDOWS\system32>'. A small dialog box titled 'RegSvr32' is overlaid on the bottom right, displaying an information icon and the text 'DllUnregisterServer in hhctrl.ocx succeeded.' with an 'OK' button. A red arrow points from the dialog box back to the command prompt window.</p>	<p>The success message appears.</p> <p>Dll unregisterServer in hhctrl.ocx succeeded.</p> <ul style="list-style-type: none"> Click OK Click X to close window <p>DO NOT REBOOT THE COMPUTER!</p> <p>If you reboot the computer before you attempt to install EleGrade, the system will restore the HHCTRL.OCX file and you'll have to start the process over again.</p> <p>Install EleGrade.</p> <p>Note: You might have to do the process of deleting and unregistering the file two or three times before you can successful install EleGrade.</p>