



Medco Health Solutions
100 Parsons Pond Drive
Franklin Lakes, NJ 07417

Dear Member:

We're pleased to announce that effective October 1, 2009; Medco will be the new administrator of your prescription drug benefit.

Please watch the mail for your new prescription drug ID card and welcome packet from Medco. The packet will include valuable information about your prescription drug benefit and **Medco By Mail**, our mail-order pharmacy.

Note: If you need to purchase a prescription medication at a local pharmacy prior to receiving your ID card, please take this letter to your pharmacy and ask the pharmacist to submit the claim to Medco by using your member ID number.

Though your plan uses a number other than your Social Security number (SSN) as your member ID, the pharmacist may be able to submit the claim by using your SSN. Your pharmacist will also need your group number **PCSBRXS**.

RxBin	610014
RxGrp	123456789876543
Issuer	MEDCO
ID No.	999999999999999999999999
Name	JOHN Q. SAMPLE

www.medco.com
Prescription Benefit Card



Pharmacist note: If the claim rejects because of an incorrect member ID number, please contact Medco pharmacy services for additional assistance in looking up the correct ID.

If you have access to the Internet, you may obtain a temporary prescription drug ID card by visiting www.medco.com. As a first-time visitor, you'll need to register. Please have your member ID number handy when you register. If you don't have your member ID number, you may still be able to register by using your SSN number (if that information is available in our system). Once you've registered, please select "Forms & cards" from the left-hand menu, under "Prescriptions & Benefits." Scroll to the bottom of the screen and select "print a temporary prescription card." This temporary card is not intended to be a replacement for your retail prescription card. Your new ID card should arrive shortly.

We look forward to serving your prescription drug needs with the accuracy, courtesy, and professionalism you deserve.

Sincerely,

Barney Gallassio
Vice President, Member Services